

WHAT IS CLAIMED IS:

1. A system for electronically delivering documents, said system comprising:
a document system, said document system producing document information for printing documents;

5 a print management system, wherein said print management system accepts document data and document print requests from said document system, and further wherein said print management system determines whether a requested document is designated for electronic delivery or non-electronic delivery;

a recipient database, wherein said recipient database stores recipient information;

10 a print system, wherein said print system is configured to receive and print documents designated for non-electronic delivery; and

an email system, said email system configured to accept and process document data for creating and delivering documents electronically.

2. The system of claim 1, wherein said system further comprises a consent
15 database, said consent database storing each potential document recipient's selected document delivery designation to receive documents electronically or non-electronically.

3. The system of claim 2, wherein said print management system determines whether to process a document for electronic on non-electronic delivery based upon a document delivery designation stored in said consent database.

20 4. The system of claim 3, wherein said system further comprises a parsing engine, wherein said parsing engine receives document data from said print management system for documents selected for electronic delivery, and further wherein said parsing engine processes said document data for storage.

25 5. The system of claim 4, wherein said system further comprises a server, wherein said server provides on-line access to the document data and electronic documents stored by said parsing engine.

6. The system of claim 5, wherein said email system composes and transmits electronic notices regarding the status and availability of stored documents and document data.

30 7. The system of claim 5, wherein said email system composes electronic documents comprised of document data and transmits said electronic documents to electronic document recipients.

8. The system of claim 6, wherein said email system combines multiple electronic notices for delivery to a single recipient at one time.

9. The system of claim 7, wherein said email system combines multiple electronic documents for delivery to a single recipient at one time.

5 10. The system of claim 5, wherein the document delivery designations for multiple recipients are changed together based upon common identifying criteria.

11. The system of claim 6, wherein said email system is further comprised of a failed email management system, wherein said failed email management system is configured and arranged to receive a notice of a failed email delivery including a failed email address, and to change a document delivery designation for an intended recipient of a failed email to receive documents only non-electronically.

10 12. The system of claim 11, wherein said failed email management system extracts identifying email data fields from said notice of a failed email delivery and retrieves a name data field and an address data field from the recipient database based on the extracted identifying email data fields.

15 13. The system of claim 12, wherein said failed email management system further comprises an Internet server, wherein said Internet server provides access for the intended recipient to correct said failed email addresses.

20 14. The system of claim 13, wherein said failed email management system further comprises a postcard form template accessible via the Internet, wherein the intended recipient may print the postcard form template, provide information requested on the postcard form template and mail the postcard form template back for processing.

15. A method for electronically delivering documents, said method comprising the steps of :

25 producing document data for printing documents;
accepting requests to print selected documents;
determining whether a selected document is accepted for electronic delivery or for non-electronic delivery;
printing documents accepted for non-electronic delivery; and
30 electronically delivering documents accepted for electronic delivery.

16. The method of claim 15, wherein said method further comprises the step of storing one or more preferred document delivery options for each potential document recipient.

17. The method of claim 16, wherein said preferred document delivery options include an option to receive documents electronically and an option to receive documents non-electronically.

18. The method of claim 17, wherein said method further comprises the step of determining whether to process a document for electronic delivery or for non-electronic delivery based upon the preferred document delivery option stored for each document recipient.

19. The method of claim 18, wherein said method further comprises the step of receiving document data for one or more documents selected for electronic delivery, and processing said document data for remote access and electronic document delivery.

20. The method of claim 19, wherein said method further comprises the step of composing electronic documents from said document data.

21. The method of claim 20, wherein said method further comprises the step of combining multiple electronic documents for delivery to a single recipient at one time.

22. The system of claim 19, wherein the document delivery designations for multiple recipients are changed together based upon common identifying criteria.

23. The method of claim 22, wherein said method further comprises the step of changing the preferred delivery option for the intended recipient of a failed email so that the intended recipient will no longer receive electronic documents.

24. The method of claim 23, wherein said method further comprises the step of providing a non-electronic notice of a failed email delivery to the intended recipient of the failed email.

25. The method of claim 24 herein said method further comprises the step of extracting one or more identifying email data fields from said non-electronic notice of a failed email delivery and retrieving a name data field and an address data field from the recipient database based on the extracted one or more identifying email data fields.

26. The method of claim 25, wherein said method further comprises the step of providing Internet access for intended recipients to correct failed email addresses and to view document data.

27. The method of claim 26, wherein said method further comprises the step of providing a postcard form template accessible via the Internet, wherein the intended recipients may each print the postcard form template, provide information requested on the postcard form template and mail the postcard back to the appropriate department.

28. A method for electronically delivering documents, said method comprising the steps of :

producing document data for printing documents;

accepting requests to print selected documents;

5 determining whether a selected document is accepted for electronic delivery or for non-electronic delivery;

printing documents accepted for non-electronic delivery;

storing documents and document data for documents accepted for electronic delivery;

10 providing Internet access to the documents and document data accepted for electronic delivery; and

providing notice regarding the status and availability of said stored documents and document data to intended document recipients.

29. The method of claim 28, wherein said method further comprises the step of storing one or more preferred document delivery options for each potential document recipient.

30. The method of claim 28, wherein said preferred document delivery options include an option to receive documents electronically and an option to receive documents non-electronically.

31. The method of claim 30, wherein said method further comprises the step of determining whether to process a document for electronic delivery or for non-electronic delivery based upon the preferred document delivery option stored for each document recipient.

32. The method of claim 30, wherein said method further comprises the step of combining multiple electronic notices for delivery to a single recipient at one time.

25 33. The system of claim 29, wherein the document delivery designations for multiple recipients are changed together based upon common identifying criteria.

34. The method of claim 33, wherein said method further comprises the step of changing the preferred delivery option for the intended recipient of a failed email so that the intended recipient will no longer receive electronic documents.

30 35. The method of claim 34, wherein said method further comprises the step of providing a non-electronic notice of a failed email delivery to the intended recipient of the failed email.

36. The method of claim 35, wherein said method further comprises the step of extracting one or more identifying email data fields from said non-electronic notice of a failed email delivery and retrieving a name data field and an address data field from the recipient database based on the extracted one or more identifying email data fields.

5 37. The method of claim 36, wherein said method further comprises the step of providing Internet access for intended recipients to correct failed email addresses and to view document data.

38. The method of claim 37, wherein said method further comprises the step of providing a postcard form template accessible via the Internet, wherein the intended
10 recipients may each print the postcard form template, provide information requested on the postcard form template and mail the postcard back to the appropriate department.